

A19

Norton to Wynyard Improvement scheme

Questionnaire

Share your views

Please tell us your views by completing this questionnaire.

You can do this by:

- following the folding instructions on the back page of the questionnaire and popping it in the post
- placing a completed copy of this form into a response box at one of our public events
- completing an electronic version of this response form that can be accessed via our scheme webpage:
www.highwaysengland.co.uk/projects/a19-norton-to-wynyard/

The consultation period ends at **23:59** on **Monday 30 September 2019**. Please ensure your comments arrive with us in time so that they can be considered during the next stage of the design.

About you

If you'd prefer your comments to be anonymous, please provide us with your postcode so we can understand where you live in relation to the scheme.

First name:

Last name:

Address:

.....

Postcode: **Email:**

1. Which event did you attend? (Please tick all that apply)

a.	Wolviston Court Community Centre - Tuesday 3 September	<input type="checkbox"/>
b.	OK Diner Car Park, Ron Perry Services- Thursday 5 September	<input type="checkbox"/>
c.	Norton Co-op Car Park - Sunday 8 September	<input type="checkbox"/>

2. The event has helped you to understand Highway's England's role? (Please tick the one that applies)

a.	Strongly Agree	<input type="checkbox"/>	d.	Strongly disagree	<input type="checkbox"/>
b.	Agree	<input type="checkbox"/>	e.	Disagree	<input type="checkbox"/>
c.	Neither agree or disagree	<input type="checkbox"/>	f.	Unsure	<input type="checkbox"/>

3. The event helped you to understand the benefits of the scheme (Please tick the one that applies)

a.	Strongly Agree	<input type="checkbox"/>	d.	Strongly disagree	<input type="checkbox"/>
b.	Agree	<input type="checkbox"/>	e.	Disagree	<input type="checkbox"/>
c.	Neither agree or disagree	<input type="checkbox"/>	f.	Unsure	<input type="checkbox"/>

4. How did you hear about these events? (Please tick all that apply)

a.	Newspaper	<input type="checkbox"/>	e.	Highways England twitter	<input type="checkbox"/>
b.	Radio	<input type="checkbox"/>	f.	Highways England facebook	<input type="checkbox"/>
c.	Scheme website	<input type="checkbox"/>	g.	Unsure	<input type="checkbox"/>
d.	Postcard	<input type="checkbox"/>			

5. The event helped you to understand how we will carry out the scheme (Please tick the one that applies)

a.	Strongly Agree	<input type="checkbox"/>	d.	Strongly disagree	<input type="checkbox"/>
b.	Agree	<input type="checkbox"/>	e.	Disagree	<input type="checkbox"/>
c.	Neither agree or disagree	<input type="checkbox"/>	f.	Unsure	<input type="checkbox"/>

6. Was the location of the exhibition convenient? (Please tick the one that applies)

a. Yes b. No If not, please tell us how it could be made more convenient

7. Why did you visit the exhibition? (Please fill in below)

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8. Were you satisfied how your questions/enquiries were answered by the team?

(Please tick the one that applies)

a. Yes b. No If not, please explain why

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9. Were the team representatives courteous and helpful? (Please tick the one that applies)

a. Yes b. No If not, please explain why

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10. Do you have any other comments about the exhibition? (Please fill in below)

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11. Optional questions (Please tick the one that applies)

Age 16-24 25-34 35-44 45-54 55-64 65-74 75+ Prefer not to say

Do you consider yourself to have a disability? Yes No Prefer not to say

Sex Male Female Prefer not to say

Ethnic Origin (Which ethnic group do you identify with?)

Religion or Belief Yes Please specify No Prefer not to say

GDPR statement:

Personal data collected for the A19 Norton to Wynyrd scheme will be processed and retained by Highways England and its appointed contractors until the scheme is complete. Under the GDPR regulations you have the right to request the following information from us:

1. Right of access to the data (Subject Access Request).
2. Right for the rectification of errors.
3. Right to erasure of personal data – this is not an absolute right under the legislation.
4. Right to restrict processing or to object to processing.
5. Right to data portability.

If, at any point, Highways England plans to process the personal data we hold for a purpose other than that for which it was originally collected, we will provide you with information about what that other purpose is. This will be done prior to any further processing taking place. The extra information will include any relevant further information as referred to above, including the right to object to that further processing. You have the right to lodge a complaint with the supervisory authority, the Information Commissioners Office. If you'd like more information about how we manage data, or a copy of our privacy notice, please contact DataProtectionAdvice@Highwaysengland.co.uk

Fold B



Freepost RSAS-ZGKK-CSUL
A19 Norton to Wynyard improvement
Great North House
20 Allington Way
Darlington
DL1 4QB

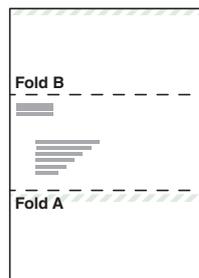
Fold A

Folding instructions

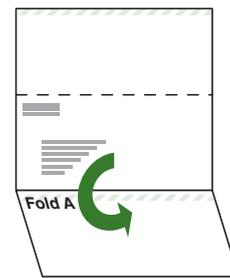
Once you've completed the questionnaire please follow these instructions before returning it to us:

1. With the return address facing you...
2. fold the bottom part backwards along Fold A;
3. fold the top part backwards along Fold B;
4. turn the folded questionnaire over; and
5. secure it by sticking clear tape along the length of hatched area.
6. There's no need for a stamp, just pop it in the post.

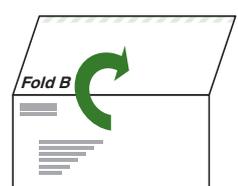
1.



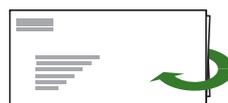
2.



3.



4.



5.



6.

