General Data Protection Regulations (GDPR) Privacy Notice
Highways England

Highways England has fully committed to adherence of the General Data Protection Regulations (GDPR) following implementation on 25 May 2018. In relation to our collection and processing of personal data, please see the below information.

Section 1 – Collection of data

1) Highways England will be the data controller and the contact details for the company are:
   a) Data Protection Officer: Graham Woodhouse
   b) E-mail: DataProtectionAdvice@highwaysengland.co.uk

2) The data is being collected for: a text alert service for M6 Carlisle North Package scheme (phase 2)

3) The data processors, working on behalf of Highways England in relation to this will be: Kapow SMS is processing information in relation to text alert services provided by Highways England informing the public of the road closures which will impact their journeys.

4) Collected data will be stored within secure electronic records management systems, with the system being dependant on the nature of information. The systems used by Highways England are:
   Kapow SMS database main server. Subscribed numbers are automatically deleted 6 weeks after scheme completion which is expected to be 29 July 2019.

5) Information stored by third parties will be held on the following systems:
   6 weeks after scheme completion and will be automatically deleted.

Section 2 – Processing of data

In addition to the information referred to in section 1, at the point of collection we will, at the time when personal data is obtained, provide you with the following further information necessary to ensure fair and transparent processing:

   a) The personal data will be stored for a duration of the project which ends 29 July 2019 + 6 weeks

2) Under GDPR you have rights to request information from the company
   • Right of access to the data (Subject Access Request)
• Right for the rectification of errors
• Right to erasure of personal data – not an absolute right
• Right to restrict of processing or to object to processing
• the right to data portability;

3) If the processing is based on receiving the consent of the data subject then we have to inform the data subject that they have the right to withdraw their consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal. The member of the public who has registered for the text alert has the option to opt-out by texting keyword ‘Stop’

4) You have the right to lodge a complaint with a supervisory authority (in the UK that is the Information Commissioners Office)

5) The provision of this personal data is a contractual requirement and you are not obliged to provide this information for this requirement to be fulfilled.

6) If we are to process the personal data we hold for a purpose other than that for which it was originally collected then we will provide you with information on what that other purpose is prior to that further processing taking place. The extra information will include any relevant further information as referred to above including the right to object to that further processing.